

# Local Government Cyber Roundup: Disruptions, Data Breaches, Financial Loss

Jul – Dec 2019

## Disruptions

The city of Galt shut down their systems after being hit with a ransomware attack that **brought down computer systems and phone lines.**

*Galt, CA / Dec 2019 / [Story](#)*

The NYPD was **forced to take their fingerprint database offline** when a contractor **accidentally infected the database with a ransomware virus.**

*New York, NY / Dec 2019 / [Story](#)*

The City of Pensacola **took its network offline** due to a cyber attack. More than **60,000 residents and employees may have had their information compromised.**

*Pensacola, FL / Dec 2019 / [Story](#)*

East Greenwich **shut down part of its network** after a ransomware attack.

*East Greenwich, RI / Dec 2019 / [Story](#)*

The city of Norman **disabled their online utility and permit payments** because of the **Click2Gov** insecurity.

*Norman, OK / Nov 2019 / [Story](#)*

Port Orange **disabled its utility and tax payment portal** due to its vendor, **Click2Gov.**

*Port Orange, FL / Oct 2019 / [Story](#)*

A **ransomware attack shut down systems county-wide**, including **911 and emergency dispatch services.**

*Jasper, SC / Oct 2019 / [Story](#)*

Carrollton officials **struggled to regain full capabilities for over 3 weeks** after a cyber attack. The attack affected their **website, email, payment portal, and ability to issue library cards.**

*Carrollton, TX / Oct 2019 / [Story](#)*

A **ransomware attack** on Cornelia's **computerized billing system** led to a **full day of lost productivity.** It's the **third attack in a year** for the county.

*Cornelia, GA / Oct 2019 / [Story](#)*

Lee County computer network was **disabled for 5 days** due to a **ransomware attack**.

*Lee, FL / Sep 2019 / [Story](#)*

Lake County had to **shut down its email server for over two weeks** due to ransomware.

*Lake, IL / Sep 2019 / [Story](#)*

New Bedford was **hit with Ryuk ransomware** and a ransom of \$5.3 million in bitcoin was demanded. After **attempting to negotiate a smaller ransom**, the city chose to restore their files from back-ups.

*New Bedford, MA / Jul 2019 / [Story](#)*

The town of Collierville was hit with a **ransomware virus that blocked access to certain files. Permits, records requests, and business services had limited functionality.**

*Collierville, TN / Jul 2019 / [Story](#)*

Potter County Sheriff's office **spent months getting back up to speed** after a ransomware attack. They **lost a year and a half of data due to the attack.**

*Potter, TX / Jul 2019 / [Story](#)*

Onondaga Public Library System was hit with **ransomware**, which affected **phone lines, public computers, wifi, and online catalogs and databases.**

*Onondaga, NY / Jul 2019 / [Story](#)*

It **took a week to restore Gila County's network** after a ransomware attack.

*Gila, AZ / Jul 2019 / [Story](#)*

**Systems were down** at the Village of Key Biscayne after being hit by a ransomware attack. **Operations were performed manually or put on hold for days.**

*Key Biscayne, AZ / Jul 2019 / [Story](#)*

## Data Breaches

Marietta **utility customers** had their **credit card information compromised by Click2Gov**. Only those that manually entered their information were affected by the breach.

*Marietta, GA / Dec 2019 / [Story](#)*

Odessa residents' **credit card information was also compromised by Click2Gov**.

*Odessa, TX / Dec 2019 / [Story](#)*

City of Sugar Land residents also had their **credit card information compromised by Click2Gov**.

*Sugar Land, TX / Dec 2019 / [Story](#)*

Waco's **online water payment portal, Click2Gov, was hacked and credit card information was compromised** for a period of 4-5 weeks.

*Waco, TX / Dec 2019 / [Story](#)*

An **unauthorized individual had access to eight years of Newnan County's files**, which contained **personal information**.

*Newnan, GA / Dec 2019 / [Story](#)*

Cucamonga Valley Water District **online payment users were also victims of a credit card data breach** due to **Click2Gov**.

*San Bernadino, CA / Dec 2019 / [Story](#)*

Fort Worth Water Department users had their **financial information compromised** due to **Click2Gov**.

*Fort Worth, TX / Dec 2019 / [Story](#)*

Over **4,000 credit cards** belonging to City of Dothan residents were **compromised due to Click2Gov**.

*Dothan, AL / Nov 2019 / [Story](#)*

City of San Angelo residents had their **credit card information compromised due to Click2Gov**.

*San Angelo, TX / Nov 2019 / [Story](#)*

An employee's email account, containing a large amount of PII (including **names, addresses, dates of birth, social security numbers, health information, health insurance information, financial account numbers, mother's maiden names, and state or government identification numbers**) was found to be compromised. Over **4,400 people were affected by a single compromised account**.

*Pine, MN / Oct 2019 / [Story](#)*

City of San Angelo residents had their **credit card information compromised due to Click2Gov**.

*San Angelo, TX / Nov 2019 / [Story](#)*

The Robstown Police Department **lost two years' worth of evidence** when their network was hit with ransomware.

*Robstown, TX / Sep 2019 / [Story](#)*

An email containing **names, dates of birth, social security numbers, gender, salaries, and hire dates of 824 current and former county employees** was **accidentally sent** to a former employee.

*Charleston, SC / Aug 2019 / [Story](#)*

A personal thumb drive belonging to a FDNY employee was stolen. The drive **contained names, addresses, gender information, telephone numbers, dates of birth, insurance information number and health information.**

New York, NY / Aug 2019 / [Story](#)

The personal data of **14,591 L.A. County patients** was compromised through a **hack of a contractor's email.** Stolen information may include **names, dates of birth, phone numbers, account numbers, admission and discharge dates, Medi-Cal identification number, month and year of service.**

Los Angeles, CA / Jul 2019 / [Story](#)

**A breach of Arlington County's payroll system** was caused by a **phishing attack.**

Arlington, VA / Jul 2019 / [Story](#)

An **insider threat** at Florida Department of Children and Family Services was responsible for **breach of personal and financial data of 2,000 people.**

Sarasota, FL / Jul 2019 / [Story](#)

## Financial Loss

Bradford City Hall was able to recover quickly from a Harmah ransomware attack because they stored data in the cloud. However, they had to **replace computers at a cost of \$2,500.**

Bradford, PA / Oct 2019 / [Story](#)

Henry County was left **without access to the internet or email** after a cyber attack. Among other disruptions, **property tax collections, building permit issuances and business license requests could not be processed. Recovery cost the county \$650K,** mostly spent on consultants and computer specialists.

Henry, GA / Jul 2019 / [Story](#)

LaPorte County officials **paid \$132,000 in bitcoin** to hackers after a **ransomware attack locked up all their files, including backups.**

LaPorte, IN / Jul 2019 / [Story](#)